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# Budapest International Research and Critics Institute (Birci Journal) : Humanities and Social Science P-ISSN 2615-1715, Volume 2 No. 2, May 2019

#### Message from the Editor

#### Greetings Dear readers of BIRCI Journal

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Hope to stay in touch and meeting in our next issue.

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# Budapest International Research and Critics Institute (Birci Journal) : Humanities and Social Science

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# Significance between Organizational Culture and Lecturer Performance of Private Universities in Medan

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**Abstract**: This study discusses about how significance between organizational culture and lecturer perfomance. This research is a study that uses numerical numbers and changes feed approach to quantitative methods, with descriptive research that processes data with SPSS from the results of questionnaires on population samples. The research is done in private universities, college, academies and polytechnics in Medan. The result shows that organizational culture tends to be "high" (57.78%), only 36.83% which distributes the average value into sufficient categories.

**Keywords**: organizational culture; lecturer perfomance; private universities

#### I. Introduction

Educator certification which is given to lecturers through the certification process is a formal proof of recognition of lecturers as professionals at the tertiary level. Serdos is based on online and digitally integrated which shows lecturer data in supporting lecturers' career development and academic cultural values and has honesty values in the context of character education in higher education. Whereas the assessment carried out is based on the performance of the lecturer in carrying out the development of higher education tridharma and evaluating contributions to the basic competencies of the lecturer which include social competence as indicated by English language skills, academic potential, and scientific publications in national and international journals. The role of the assignment of a lecturer contained in the performance of the lecturer is shown by the responsibility of educating the nation's life and improving the quality of Indonesian people. A competent lecturer is one who has lecturer performance in the field of higher education tridharma, and as a form of profession is given a formal lecturer certification / certification certification recognized by the government.

Income in the financial sector of lecturers will increase beyond the costs incurred by the university's tridharma at each university, such as teaching lecturers' fees, lecturers' fees guiding / testing students and other positions in the lecturers' structural position. The performance of lecturers in this study is from the observations of researchers about how a private lecturer made himself to follow competitively about the track record of lecturers in implementing the tridharma of higher education, this is different from lecturers at state universities. This difference is motivated by the interpersonal differences in the provisions and regulations that apply between private universities and state universities.

Government issued regulations indicated by more significant differences are the abilities possessed by private lecturers with cognitive abilities towards educator functional positions, namely in evaluating each track record and expertise, characteristics that are interpersonal of the lecturer and lecturer ethics held by private lecturers. In permanent lecturers, the government assumes more periodically on a period of time to increase the position of public lecturers' functions. In the increase of functional positions, permanent lecturers of PTS follow regulations that change in each academic development. Fundamental

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changes are contained in the anatomy of regulatory regulations that are binding on the provisions and systems issued by the government, including how to obtain formal recognition from the government which makes a permanent lecturer in PTS having an educator certification. Lecturer certification is a pay of performance recognized by the government and given in accordance with the functional position of the lecturer who has the certification of the lecturer.

Pay of performance is a payment for performance results. According to Luthans (2006: 157-158) that "human resources with scientific professionals individually and in teams. Then individually will be given a number of awards in the form of payment for performance results, namely: (1) commission; (2) appreciation for leadership; (3) appreciation of the results of new targets created; (4) income from team knowledge; (5) income from expertise; (6) income from competence and (7) change and target flexibility. Almost the same as what was stated in the educator certification presented in this study, which is the income generated by the results of expertise and competency results of technology-based lecturers in an integrated manner."

#### II. Review of Literature

#### 2.1 Lecturer Perfomance

Understanding value in performance is something that is valuable, quality, shows quality, and is useful for humans. Something that is valuable means that something is valuable or useful for human life. The characteristics of values contained in the characteristics of values according to Bambang Daroeso are as follows: (a) the value is an abstract reality and exists in human life. Abstract values cannot be sensed, which can be observed are only valuable objects. For example, people who have honesty. Honesty is a value, but we cannot sense honesty, (b) Values have a normative nature, meaning values contain hopes, ideals, and a necessity so that values have an ideal nature (das sollen). Value is manifested in the form of norms as a human foundation in acting. For example, the value of justice. Everyone hopes and gets and behaves that reflects the value of justice; (c) Value functions as a motivator and humans are supporters of value. Humans act on a basis and are driven by values they believe in. For example, the value of piety. The existence of this value makes everyone motivated to be able to reach the degree of piety.

According to Robbins, (2013; 589) that performance (type of performance) consists of 1) task performance that is performance based on the task by implementing it with responsibility; 2) citizenship, which is the action caused by citizenship behavior by contributing to the psychological environment and 3) counterproductivity, which is counteract to actions and actively. Whereas in determining performance, Colquit's (2013; 541-544) performance evaluation is needed, namely identifying training and development needs focusing on human resource skills and competencies. Performance criteria that are evaluated include individual task outcomes / results of work or performance of individuals, behavior and traits that exist in human resources so that it produces a work performance / performance. Work performance / performance (2013; 51) is a set of human resource behaviors that contribute to the achievement of organizational tasks through 3 (three) dimensions, namely: assignments, citizenship behavior and counterproductive behavior. Task performance includes human resource behavior that is directly involved in transforming

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organizational resources into goods or services produced by the organization, for example routine task performance, adaptive task performance and creative task performance.

Robbin (2015; 40-41) further states that to get high performance, roles management is needed, namely interpersonal roles, informational roles and decisional roles owned by human resources by improving management skills, technical skills, human skills and conceptual skills so that owned basic competencies to be able to compete professionally. The development of knowledge is complemented by increasing management activities in accordance with globalization and increasingly evolving technologies, improvements to traditional management, communication, human resources management and networking. Individual performance is defined as the individual's ability to do something with expertise in a particular field. The attitude of responsible individuals will gain achievements in terms of intellectuals. Sequence or sequence of performance activities by Armstrong and Baron. The organization's mission and organizational strategic goals are the starting point of the performance process. The mission and strategic objectives are used as a reference for the level of management below. The formulation of the organization's strategic mission and objectives is aimed at ensuring that every subsequent activity must be in line with these objectives and expected to contribute to achievement. Along with the opinion above Withmore stated that performance is an expression of a person's potential in fulfilling his responsibilities by setting certain standards. To increase optimum performance it is necessary to set clear standards, which can be a reference for all employees. Performance will be created if the human resources can carry out their responsibilities to the maximum possible. Such an idea was also expressed by Haynes who said that building performance expectations needs to pay attention to four main elements, namely; (1) job description, which will describe the duties and responsibilities of a position, so that officials who will do it know exactly what to do and how to do it, (2) the results field with clear performance indicators, meaning indicators of success of their tasks must be known, (3) performance standards, indicate the success or failure of the tasks carried out, and (4) objectives, with the implementation of these three elements systematically, it is expected that the stated objectives will be achieved. The four elements remind you that you will work sincerely without looking back on the work.

#### 2.2 Organizational Culture

Cultural values are defined as channels of trust about proper statements or declining ways in the given culture, the influence of expressions on one's behavior. In Robbins said that organizational culture is the values, beliefs and basic principles that are the basis of management systems and practices and behaviors that enhance and strengthen these principles. According to Robbins (2013: 213) that "Organizational culture has been described as share values, principles, traditions, and ways of doing things that influence organizational behavior and that distinguishes organizational from other organizations. In most organizations, these shared values and practices have evolved over time, and to a large extent, how things are done around here. Organizational culture has been described as values, principles, traditions, and ways of doing things that affect the way members of an organization act and that distinguish organizations from other organizations. Most organizations, shared values and practices have evolved over time.

According to Colquit (2013: 538-539) that "organizational culture is shared social knowledge in an organization regarding rules, norms and values that shape the attitudes and

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behavior of these employees. There are three (3) components of organizational culture, namely observable artifacts, espoused values and underlying assumptions. Observed artifacts include symbols, physical structures, languages, stories, rituals and ceremonies. Suitability of organizational compatibility concerns the value and personality of a person according to the culture of organizational practice. Organizational suitability has a weak positive effect on performance and a strong positive effect on organizational commitment. "While Robbins (2013: 319) mentions "organizational culture is interpreted as a basic philosophy that provides direction for organizational policies in the management of employees and customers". Robbins further stated that a system of shared meaning was formed by its citizens who at the same time became a differentiator with other organizations. From some of the definitions above, we can conclude that organizational culture is a value system that is believed and can be learned, can be applied and developed continuously, an assumption that is owned, implicitly accepted by the group and determining how the group feels, thinks, and react to its diverse environment. Culture reflects the values and beliefs held by members of the organization. These values tend to last for a long time and are more resistant to change.

From some of the definitions above, we can conclude that organizational culture is a value system that is believed and can be learned, can be applied and developed continuously, an assumption that is owned, implicitly accepted by the group and determining how the group feels, thinks, and react to its diverse environment. Culture reflects the values and beliefs held by members of the organization. These values tend to last for a long time and are more resistant to change. Organizational culture also functions as an adhesive, unifying, identity, image, brand, motivator, development that is different from other organizations that can be learned and passed on to the next generation, and can be used as a reference for human behavior in goal-oriented organizations. or the results / targets set. Organization as a place or place where people gather, cooperate rationally and systematically, planned, organized, guided and controlled, in utilizing organizational resources (money, material, machinery, methods, environment, facilities, infrastructure, data, etc.) in a manner efficient and effective to achieve predetermined goals. The intended cooperation is cooperation aimed at achieving goals.

This directed collaboration is carried out by following patterns of interaction between individuals or groups. The interaction pattern is harmonized with various rules, norms, beliefs, certain values as determined by the founders of the organization. The whole pattern of interaction in a certain time will form a habit together or shape the organizational culture. Organizational culture as a study feels its importance to be explored and developed in all types of organizations. In essence it is the basic values of the organization, which will act as a foundation for attitude, behavior and action for all members of the organization. Organizational culture in detail is as soft side and hard side in it includes structural, production systems, technology and design. It is illustrated that it is not possible to apply advanced technology not supported by an adequate (cultural) mindset. Organizational value is a bridge or intermediary between basic assumptions and artifacts. Organization is a value system that is believed by all members of the organization, which is studied, applied and developed continuously and serves as an adhesive and is used as a reference in behaving.

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#### III. Research Method

This research uses numerical numbers and changes feed approach to quantitative methods, with descriptive research that processes data with SPSS from the results of questionnaires on population samples, so as to get a significant relationship and mutual tendency to the probability of errors in the hypotheses built.

The research is done in private universities, college, academies and polytechnics in Medan city in Kopertis Region I of North Sumatra Province, because the university is a complex PTS with a diversity of study programs and many lecturers of private universities so this study only examines and analyze research at the level of private universities in the city of Medan. This research takes universities as populations because homogeneously has the same characteristics in managing university activities. Based on the number in North Sumatra Region I Kopertis in 2016/2017 there were 23 private universities in the form of Universities, as in table 3.1. This research is not the same as the previous research, especially the dissertation that already exists in the education management of Postgraduate Unimed S3 (State University of Medan). In this study, what is interesting is the performance of PTS lecturers who are influenced by human resources themselves, through factors that influence performance lecturers, including factors related to cognitive abilities, organizational culture and factors related to individual characteristics, and related to work ethics. Lecturer performance has a big influence on the quality legality of higher education, both internally and externally.

#### IV. Discussion

The organizational culture variable data  $(X_1)$  consists of six indicators: 1) members act as initiators and contributors, 2) having relevant skills 3) individual reliability 4) team interactions, 5) team cohesion and 6) work team commitment. The organizational culture variable  $(X_1)$  data is 315. The following is the distribution and level of inclination of organizational culture data in the table below:

Table 1. Frequency Distribution of Organizational Culture Score

Class	Class Interval	F. Absolute	F. Relative (%)
1	86-90	10	3,17
2	91-95	45	14,29
3	96-100	61	19,37
4	101-105	75	23,81
5	106-110	49	15,56
6	111-115	39	12,38
7	116-120	19	6,03
8	121-125	16	5,08
9	126-130	1	0,32
Total		315	100

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Table 1 shows that the average score of 103.99 is in the 4<sup>th</sup> inverval class with respondents as many as 75 people or 23.81%. This means that from 315 respondents there were 116 people or 36.83% who had scores below the average and as many as 124 respondents or 39.37% who had scores above the average. To see whether the data is normally distributed or not, a frequency histogram can be used as shown in figure 1 below:

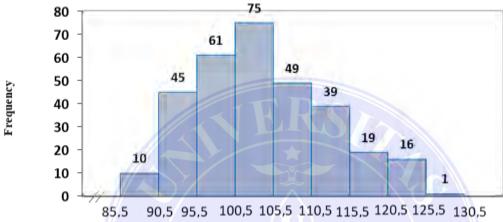


Figure 1. Histogram Frequency of the Organizational Culture

The frequency histogram image influences the quality of organizational culture data is done by comparing the average and standard deviation of the empirical score with the average and the ideal standard deviation score. The lowest score of empirical data is known to be 86 and the highest score is 128 and the average score of empirical data is 103.99. While the ideal maximum score is 150 and the ideal minimum score is 30, so the ideal average score is  $\frac{1}{2}(150 + 30) = 90$  and the ideal standard deviation is 1/6(150 - 30) = 20. Thus based on the results of these calculations it is known that the average empirical score (103.99) is higher than the ideal average score of (90).

Data netted from 30 items answered by 315 respondents indicated variation in some of the answer choices. From the choices of respondents' answers, a calculation is then based on the category classification formula. The results of the tendency of respondents 'answers about organizational culture and the recapitulation of the tendency of respondents' answers through the following table 2:

**Table 2.** Criteria for Classification Calculation Results in Variables in Organizational Culture

No	Score Range X2	Cumulative Frequency	Relative Frequency (%)	Category
1	X ≥ 120	17	5,40	Very High
2	$100 \le X < 120$	182	57,78	High
3	$80 \le X < 100$	116	36,83	Standard
4	$60 \le X < 80$	0	0,0	Low
5	X < 60	0	0,0	Very Low

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The data in Table 2 above shows that as many as 5.40% of respondents stated that organizational culture is very high. A total of 57.78% of respondents stated that the organizational culture is in a high range, as many as 36.83% of respondents stated that the organizational culture was sufficient and the rest did not represent a low organizational culture. Distribution of empirical scores for statements Organizational culture spreads between the lowest scores of 86 to the highest score of 128. Thus it is concluded that respondents' scores on organizational culture tend to be high.

Lecturer performance variable data  $(X_5)$  consists of four indicators, namely 1) the task of conducting education and teaching, 2) the task of conducting research and development of scientific work, 3) the task of doing community service and 4) tri dharma tertiary support assignments. The following is presented the distribution of data and the trend level of lecturer performance data as follows:

Data distribution and frequency distribution of lecturer performance variable scores can be seen in Table 3 below:

Class	Class Interval	F.Absolute	F.Relative (%)
1//	79-83	10	3,17
2	84-88	17	5,40
3	89-93	50	15,87
4	94-98	55	17,46
5	99-103	69	21,90
6	104-108	57	18,10
7	109-113	36	11,43
8	114-118	11	3,49
9	119-123	10	3,17//
Total		315	100,00

Table 3. Frequency Distribution of Lecturer Performance Assessment Scores

Table 3 shows that the average score of 100.45 is in the interval 5 class with 69 respondents or 21.90%. This means that from 315 respondents there were 132 people or 41.90% who had scores below the average and as many as 114 respondents or 36.19% who had scores above the average. To see whether the data is normally distributed or not, a frequency histogram can be used as shown in figure 4.5 below:

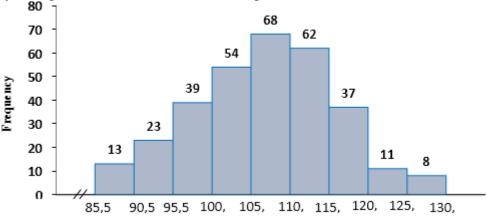


Figure 2. Histogram of Frequency of Lecturer Performance

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The figure of frequency histogram above shows data tends to be normally distributed. Whereas to determine the quality of lecturer performance data can be done by comparing the average and standard deviation of the empirical score with the average and the ideal standard deviation score. The lowest score of empirical data is known to be 79 and the highest score is 123 and the average empirical data score is 100.45. While the ideal maximum score is 128 and the ideal minimum score is 32, so the average ideal score is  $\frac{1}{2}(128 + 32) = 80$  and the ideal standard deviation is  $\frac{1}{6}(128 - 32) = 16$ . Thus based on results The calculation shows that the average empirical score (104.45) is higher than the average ideal score of (80). This finding can be interpreted that the performance of lecturers is categorized as good

Data netted from 30 items answered by 315 respondents indicated variation in some of the answer choices. From the choices of respondents' answers, a calculation is then based on the category classification formula. The results of the tendencies of respondents 'answers about the performance of the lecturers and the recapitulation of the tendency of respondents' answers through Table 6:

**Table 4.** Criteria for Calculation of Classification of Variable Categories Lecturer Performance

No	Score Range X <sub>3</sub>	Cumulative Frequency	Relative Frequency (%)	Category
1	04	103	32,70	Very High
2	$88 \le X < 104$	192	60,95	High
3	$72 \le X < 88$	20	6,35	Standard
4	$56 \le X < 72$	0	0,00	Low
5	X < 56	0	0,00	Very Low

The data in Table 6 above shows that as many as 32.70% of respondents stated that the performance of lecturers was very high, as many as 60.95% of respondents indicated that the performance of lecturers was high, as many as 6.35% of respondents stated that lecturers' performance was sufficient and no respondents stated lecturers are in the low category. The distribution of empirical scores for the assessment of lecturer performance spreads between the lowest scores of 79 to the highest score of 123. Thus it is concluded that the respondents' scores on the performance of lecturers tend to be high.

#### 4.1. Lilliefors Test of Lecturer Performance Variables on Organizational Culture

The results of calculations in Appendix 9 obtained the largest  $L_0$  0.0474, with N = 315 and a real level of 5% from the list of tables obtained  $L_{table} = 0.0500$ . Because  $L_0 < L_{table}$  (0.0474 <0.0500) then  $H_0$  is accepted so it is concluded that the sample comes from a population that is normally distributed.

## 4.2. Homogeneity Test of Variants in Lecturer Performance (X5) based on data on Organizational Culture (X2)

The results of the calculation in Appendix 10 are obtained  $\chi^2 = 47.58$ . While the price of  $\chi^2_{\text{tabel}}$  table with dk = 40 at a significant level of 5% of 55.76. Therefore  $\chi^2_{\text{hitung}} < \chi^2_{\text{table}}$  (47.58

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<55.76) then H<sub>0</sub> is accepted so it is concluded that the population has a homogeneous variance.

## 4.3. Linearity Test and Meaning of Regression of Lecturer Performance on Organizational Culture

The regression equation of the Lecturer Performance variable  $(X_5)$  for organizational culture  $(X_2)$  is  $(X)^2 = 21,555 + 0,759$  X2. A summary of the results of the calculation of the regression equation is presented in the following table 4.20:

Source of Variance	Dk	JK	RJK	Fh	$F_{t(0,05)}$
Total	315	3203364	7		
Regression (a)	1	3178464,013			
Regression (b/a)	1	13964,561	13964,561	399,702	3,87
Residue (sisa)	313	10935,427	34,937		
Tuna Suitable	39	1733,806	44,457	1,340	1,443
Error	274	9087,679	33,167	1,340	1,443

**Table 5.** Summary of ANAVA for X<sub>5</sub> Regression Equations on X<sub>2</sub>

From the results of linearity regression test results obtained results 1.309. By consulting  $F_{count}$  with  $F_{table}$  with the level of 0.05 dk = K - 2 (db = 39) as the numerator, and (dk = 274) as the denominator, obtained  $F_{table}$  = 1,443. Then obtained  $F_{count}$  < $F_{table}$  (1.309 <1.443) so that it can be concluded that the regression equation:  $X^*5 = 21.555 + 0.759X2$  is linear. From the results of the regression equation significance test the results are 399,702. From the

distribution table Ftable with a level of 0.05 dk = 1: 313 = 3.87. By consulting Fcount to Ftable with dk = 1: 313, the price of  $F_{count} < F_{table}$  (399.702> 3.87) can be concluded that the regression coefficient means.

The results of the correlation calculation between organizational culture and lecturer performance indicate the price of the correlation coefficient of  $r_{25} = 0.749$ . From the criticism price table at the significance level of 5% with the number n = 315,  $r_{table} = 0.111$ . Thus the price of  $r_{25} > r_{table}$  (0.749> 0.111), it can be said that there is a significant correlation between the variables of organizational culture and the performance of lecturers.

With the magnitude of r25 = 0.749 calculated the significance number of the variable cognitive cognitive correlation with Lecturer Performance was tested by t test, resulting in  $t_{count} = 19.993$ . From the distribution list t with dk = 313 and the 5% significance level obtained t table = 1.968. Thus it turns out that  $t_{count} > t_{table}$  (19.993> 1.968) so that it can be concluded that there is a meaningful correlation between organizational culture variables with Lecturer Performance.

The hypothesis proposed is:

 $\rho_{52}$ : Organizational culture ( $X_2$ ) on lecturer performance ( $X_5$ ).

 $H_0: \rho_{52}=0$  $H_1: \rho_{52}\neq 0$ 

The testing criteria are H0 rejected if  $t_c > t_t (0.05)$ . The amount of  $t_t (0.05; 315)$  is 1.968. This hypothesis states that there is a direct and positive influence of organizational culture (X2) on

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bored performance with a coefficient  $\rho_{52} = 0.553$ . The price of an individual test calculation shows the price of  $t_c$  at 18,562. Thus  $t_c > t_t$  (18,562> 1,968), so that  $H_0$  is rejected, the coefficient of organizational culture path ( $X_2$ ) on the performance of lecturers can be stated to be significant. Thus, it can be said that organizational culture has a direct and positive influence on the performance of permanent lecturers in private universities in Medan.

**Table 6.** Summary of Direct and Indirect Effects on X<sub>5</sub>

X71.1-	D	Effect / Influence			NI E.C.
Variable	R	Direct	Indirect	Total	Non-Effect
$X_2$	0,824	0,553	0,075	0,628	0,120

Organizational culture variable  $(X_2)$  has a direct influence on lecturer performance of 0.553. Based on the results of the descriptive analysis, a total of 4.76% respondents stated that organizational culture was very high. As many as 58.10% of respondents stated that organizational culture is in a high range, 37.14% of respondents stated that organizational culture was sufficient. The average value of the overall cultural organization of lecturers in private universities in Medan is 103.96. The results of this study explain that organizational culture needs to be further enhanced by increasing personal attention, charisma, intellectual development, and also idealized attributes.

The results showed that the effect of exogenous variables on organizational culture on the endogenous variable of lecturer performance was 0.553. Thus the structural equation predicts that  $X_5 = 0.553$  X2. If it is assumed that the influence of other variables remains, it can be concluded that the increase in one unit of organizational culture will be able to increase 0.553 lecturer performance units. In other words the results of the analysis provide information that to improve lecturer performance can be done by increasing the organizational culture of lecturers in private universities in Medan.

Then the results of this study are also supported by Bass theory (in Wagimo, 2015; 116) defining organizational culture based on the influence and relationship of leaders with followers or subordinates. The followers feel trust, admiration, loyalty and respect for leaders, and have high commitment and motivation for achievement and higher performance. Luthans further stated that organizational culture brings a condition towards high performance in organizations that face the demands of renewal and change.

In the Mamang research journal, et al. (2013: 12) concluded that the study also found a direct effect of organizational culture on the performance of lecturers, in the results of the study concluded that lecturer performance was influenced by variables greater than indirect influence through job satisfaction on lecturer performance. According to Marwan (2016: 259) lecturer performance is influenced by organizational culture, leadership behavior, achievement motivation and job satisfaction by using proportional random sampling techniques, that lecturer performance is high.

The results showed that the effect of exogenous variables on organizational culture on endogenous variables of lecturer's work ethics was 0.285. Influence outside the path 0.324. Thus the structural equation predicts that  $X_4 = 0.285 \, X_2$ . If it is assumed that the influence of other variables remains, it can be concluded that the increase in one unit of organizational culture will be able to increase 0.285 units of work ethics for lecturers. In other words, the

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results of the analysis provide information that to improve the work ethics of lecturers, it can be done by increasing the organizational culture of permanent lecturers in private universities in Medan.

Furthermore, according to Wijaya's theory, the notion of organizational culture style is a leader who is able to bring about changes in each individual involved and for all organizations to achieve higher performance (in Saputro, 2015: 3).

#### V. Conclusion

Based on the results of descriptive data analysis, organizational culture tends to be "high" (57.78%), only 36.83% which distributes the average value into sufficient categories. Based on the results of testing the research hypothesis and discussion, organizational culture has a direct effect on the performance of permanent lecturers in private universities in Medan. In other words, the better the organizational culture, the higher the performance of permanent lecturers in private universities in Medan. Organizational culture has a positive direct effect on the performance of lecturers with indicators acting as initiators, having skills, individual reliability, team interaction, team cohesion and commitment of the work team chosen as an indicator that can see the organizational culture within a higher education institution in Medan.

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